

SECOND REGULAR SESSION

# HOUSE BILL NO. 1549

## 96TH GENERAL ASSEMBLY

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INTRODUCED BY REPRESENTATIVES RICHARDSON (Sponsor), LONG, HAMPTON, HIGDON, SOLON, BROWN (85), REDMON, GUERNSEY, LAUER, BURLISON, KEENEY, TORPEY, CURTMAN, TALBOY, JONES (63), RIDDLE, WRIGHT, NETH, SMITH (71), ANDERS, LANT, FRAKER, OXFORD, HOUGH, KELLEY (126), GOSEN, HINSON, ZERR AND CROSS (Co-sponsors).

5444L.011

D. ADAM CRUMBLISS, Chief Clerk

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### AN ACT

To repeal sections 407.1095, 407.1098, 407.1101, 407.1104, and 407.1107, RSMo, and to enact in lieu thereof five new sections relating to the no-call list.

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*Be it enacted by the General Assembly of the state of Missouri, as follows:*

Section A. Sections 407.1095, 407.1098, 407.1101, 407.1104, and 407.1107, RSMo, are  
2 repealed and five new sections enacted in lieu thereof, to be known as sections 407.1095,  
3 407.1098, 407.1101, 407.1104, and 407.1107, to read as follows:

407.1095. As used in sections 407.1095 to 407.1110, the following words and phrases  
2 mean:

3 (1) "Caller identification service", a type of telephone service which permits telephone  
4 subscribers to see the telephone number of incoming telephone calls;

5 (2) "Residential subscriber", a person who, **for primarily personal and familial use**,  
6 has subscribed to residential telephone service [from a local exchange company] , **wireless**  
7 **service or similar service**, or the other persons living or residing with such person;

8 (3) "Telephone solicitation", any voice [communication over a telephone line from a live  
9 operator, through the use of ADAD equipment or by other means] , **facsimile, graphic imaging,**  
10 **or data communication, including text messaging communications**, for the purpose of  
11 encouraging the purchase or rental of, or investment in, property, goods or services, but does not  
12 include communications:

13 (a) To any residential subscriber with that subscriber's prior express invitation or  
14 permission;

EXPLANATION — Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and is intended to be omitted from the law. Matter in **bold-face** type in the above bill is proposed language.

15 (b) By or on behalf of any person or entity with whom a residential subscriber has had  
16 a business contact within the past one hundred eighty days or a current business or personal  
17 relationship;

18 (c) By or on behalf of an entity organized pursuant to Chapter 501(c)(3) of the United  
19 States Internal Revenue Code, while such entity is engaged in fund-raising to support the  
20 charitable purpose for which the entity was established provided that a bona fide member of such  
21 exempt organization makes the voice communication;

22 (d) By or on behalf of any entity over which a federal agency has regulatory authority  
23 to the extent that:

24 a. Subject to such authority, the entity is required to maintain a license, permit or  
25 certificate to sell or provide the merchandise being offered through telemarketing; and

26 b. The entity is required by law or rule to develop and maintain a no-call list;

27 (e) By a natural person responding to a referral, or working from his or her primary  
28 residence, or a person licensed by the state of Missouri to carry out a trade, occupation or  
29 profession who is setting or attempting to set an appointment for actions relating to that licensed  
30 trade, occupation or profession within the state or counties contiguous to the state.

407.1098. [1.] No person or entity shall make or cause to be made any telephone  
2 solicitation to [the telephone line of] any residential subscriber in this state who has given notice  
3 to the attorney general, in accordance with rules promulgated pursuant to section 407.1101 of  
4 such subscriber's objection to receiving telephone solicitations.

5 [2. This section shall take effect on July 1, 2001.]

407.1101. 1. The attorney general shall establish and provide for the operation of a  
2 database to compile a list of telephone numbers of residential subscribers who object to receiving  
3 telephone solicitations. [The attorney general shall have such database in operation no later than  
4 July 1, 2001.] **Such list is not intended to include any telephone number primarily used for  
5 business or commercial purposes.**

6 2. [No later than January 1, 2001,] The attorney general shall promulgate rules and  
7 regulations governing the establishment of a state no-call database as he or she deems necessary  
8 and appropriate to fully implement the provisions of sections 407.1095 to 407.1110. The rules  
9 and regulations shall include those which:

10 (1) Specify the methods by which each residential subscriber may give notice to the  
11 attorney general or its contractor of his or her objection to receiving such solicitations or  
12 revocation of such notice. There shall be no cost to the subscriber for joining the database;

13 (2) Specify the length of time for which a notice of objection shall be effective and the  
14 effect of a change of telephone number on such notice;

15 (3) Specify the methods by which such objections and revocations shall be collected and  
16 added to the database;

17 (4) Specify the methods by which any person or entity desiring to make telephone  
18 solicitations will obtain access to the database as required to avoid calling the telephone numbers  
19 of residential subscribers included in the database, including the cost assessed to that person or  
20 entity for access to the database;

21 (5) Specify such other matters relating to the database that the attorney general deems  
22 desirable.

23 3. If the Federal Communications Commission establishes a single national database of  
24 telephone numbers of subscribers who object to receiving telephone solicitations pursuant to 47  
25 U.S.C., Section 227(c)(3), the attorney general shall include that part of such single national  
26 database that relates to Missouri in the database established pursuant to this section.

27 4. Information contained in the database established pursuant to this section shall be used  
28 only for the purpose of compliance with section 407.1098 and this section or in a proceeding or  
29 action pursuant to section 407.1107. Such information shall not be considered a public record  
30 pursuant to chapter 610.

31 5. In April, July, October and January of each year, the attorney general shall be  
32 encouraged to obtain subscription listings of [consumers] **residential subscribers** in this state  
33 who have arranged to be included on any national do-not-call list and add those [names]  
34 **telephone numbers** to the state do-not-call list.

35 6. The attorney general may utilize moneys appropriated from general revenue and  
36 moneys appropriated from the merchandising practices revolving fund established in section  
37 407.140 for the purposes of establishing and operating the state no-call database.

38 7. Any rule or portion of a rule, as that term is defined in section 536.010, that is created  
39 under the authority delegated in sections 407.1095 to 407.1110 shall become effective only if it  
40 complies with and is subject to all of the provisions of chapter 536 and, if applicable, section  
41 536.028. This section and chapter 536 are nonseverable and if any of the powers vested with the  
42 general assembly pursuant to chapter 536 to review, to delay the effective date or to disapprove  
43 and annul a rule are subsequently held unconstitutional, then the grant of rulemaking authority  
44 and any rule proposed or adopted after August 28, 2000, shall be invalid and void.

407.1104. 1. Any person or entity who makes a telephone solicitation to [the telephone  
2 line of] any residential subscriber in this state shall, at the beginning of such [call] **solicitation**,  
3 state clearly the identity of the person or entity initiating the [call] **solicitation**.

4 2. No person or entity who makes a telephone solicitation to [the telephone line of] a  
5 residential subscriber in this state shall knowingly use any method to block or otherwise  
6 circumvent [such] **any** subscriber's use of a caller identification service.

407.1107. 1. The attorney general may initiate proceedings relating to a knowing  
2 violation or threatened knowing violation of section 407.1098 or 407.1104. Such proceedings  
3 may include, without limitation, an injunction, a civil penalty up to a maximum of five thousand  
4 dollars for each knowing violation and additional relief in any court of competent jurisdiction.

5 The attorney general may issue investigative demands, issue subpoenas, administer oaths and  
6 conduct hearings in the course of investigating a violation of section 407.1098 or 407.1104.

7 2. In addition to the penalties provided in subsection 1 of this section, any person or  
8 entity that violates section 407.1104 shall be subject to all penalties, remedies and procedures  
9 provided in sections 407.010 to 407.130. The remedies available in this section are cumulative  
10 and in addition to any other remedies available by law.

11 3. Any person who has received more than one telephone solicitation within any  
12 twelve-month period by or on behalf of the same person or entity in violation of section  
13 407.1098 or 407.1104 may either:

14 (1) Bring an action to enjoin such violation;

15 (2) Bring an action to recover for actual monetary loss from such knowing violation or  
16 to receive up to five thousand dollars in damages for each such knowing violation, whichever  
17 is greater; or

18 (3) Bring both such actions.

19 4. It shall be a defense in any action or proceeding brought pursuant to this section that  
20 the defendant has established and implemented, with due care, reasonable practices and  
21 procedures to effectively prevent telephone solicitations in violation of section 407.1098 or  
22 407.1104.

23 5. No action or proceeding may be brought pursuant to this section:

24 (1) More than two years after the person bringing the action knew or should have known  
25 of the occurrence of the alleged violation; or

26 (2) More than two years after the termination of any proceeding or action arising out of  
27 the same violation or violations by the state of Missouri, whichever is later.

28 6. A court of this state may exercise personal jurisdiction over any nonresident or his or  
29 her executor or administrator as to an action or proceeding authorized by this section in the  
30 manner otherwise provided by law.

31 7. The remedies, duties, prohibitions and penalties of sections 407.1095 to [407.1104]  
32 **407.1107** are not exclusive and are in addition to all other causes of action, remedies and  
33 penalties provided by law.

34 8. No provider of telephone caller identification service shall be held liable for violations  
35 of section 407.1098 or 407.1104 committed by other persons or entities.

36 [9. Section 407.1104 and this section shall take effect on July 1, 2001.]

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