

BILL NUMBER: HB 2556				DATE: 2/22/2022
COMMITTEE: Special Committee	e on Public Policy			
TESTIFYING:	☑ IN SUPPORT OF	☐ IN OPPOSITION TO	☐FOR INFORM	ATIONAL PURPOSES
		WITNESS NAME		
BUSINESS/ORG	ANIZATION:			
WITNESS NAME: AMBER COX			PHONE NUMB 929-249-6	
BUSINESS/ORGANIZATION NAME: KANSAS CITY CURRENT TITLE: CHIEF OPERATING OFFICE			PERATING OFFICER	
ADDRESS: 9120 NIEMAN ROAD				
CITY: OVERLAND PARK			STATE: KS	ZIP: 66214
EMAIL:		ATTENDANCE:	SUBMIT I 2/22/20	DATE: 022 12:00 AM
THE INFORMA	TION ON THIS FOR	M IS PUBLIC RECOR	D UNDER CHA	PTER 610, RSMo.



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TESTIFYING:	☑IN SUPPORT OF	☐ IN OPPOSITION TO	☐FOR INFORM	ATIONAL PURPOSES
		WITNESS NAME		
BUSINESS/ORG	ANIZATION:			
WITNESS NAME: ANNE SCHARF			PHONE NUME 816-920-9	
KANSAS CITY CHIEFS		VICE PRE AFFAIRS	SIDENT, CIVIC	
ADDRESS: 1 ARROWHEAD D	RIVE			
CITY: KANSAS CITY			STATE: MO	ZIP: 64129
EMAIL:		ATTENDANCE:	SUBMIT DATE: 2/22/2022 12:00 AM	
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		WITNESS NAME		
BUSINESS/ORG	ANIZATION:			
WITNESS NAME: JASON P. THEIN			PHONE NUME 314-602-6	
BUSINESS/ORGANIZATION NAME: TKFZ LC DBA ST. LOUIS CITY SOCCER CLUB				PERATING OFFICER AL COUNSEL
ADDRESS: PO BOX 16620				
CITY: ST. LOUIS			STATE: MO	ZIP: 63105
EMAIL:		ATTENDANCE:	SUBMIT DATE: 2/22/2022 12:00 AM	
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TESTIFYING:	☑ IN SUPPORT OF	☐ IN OPPOSITION TO		ATIONAL PURPOSE	s
		WITNESS NAME			
BUSINESS/ORG	ANIZATION:				
WITNESS NAME: JEREMY KUDON			PHONE NUME 202-849-9 (
BUSINESS/ORGANIZATIO SPORTS BETTING			TITLE:		
ADDRESS: 2308 MT. VERNON, 762					
CITY: ALEXANDRIA			STATE: VA	ZIP: 22031	
EMAIL:		ATTENDANCE:	SUBMIT D 2/22/20	PATE: 22 12:00 AM	
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TESTIFYING:	☑IN SUPPORT OF	☐ IN OPPOSITION TO	☐FOR INFORM	ATIONAL PURPOSES	
		WITNESS NAME			
REGISTERED LO	OBBYIST:				
WITNESS NAME: MIKE WINTER			PHONE NUME 573-230-6		
REPRESENTING: MISSOURI GAMIN	G ASSOCIATION		TITLE:		
ADDRESS:					
CITY:			STATE: MO	ZIP:	
EMAIL:		ATTENDANCE:	SUBMIT 0 2/22/20	DATE: 122 12:00 AM	
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TESTIFYING:	☑ IN SUPPORT OF	☐ IN OPPOSITION TO		ATIONAL PURPOSES
		WITNESS NAME		
REGISTERED LO	OBBYIST:			
WITNESS NAME: ROSS LIEN			PHONE NUME	BER:
REPRESENTING: MISSOURI CHAME	BER OF COMMERCE		TITLE:	
ADDRESS: 428 E. CAPITOL AVENUE				
CITY: JEFFERSON CITY			STATE: MO	ZIP: 65101
EMAIL:		ATTENDANCE:	SUBMIT D 2/22/20	DATE: 122 12:00 AM
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TESTIFYING:	IN SUPPORT OF	☐ IN OPPOSITION TO	☐FOR INFORM	ATIONAL PURPOSES
		WITNESS NAME		
BUSINESS/ORGAN	NIZATION:			
WITNESS NAME: STEVEN FEHR			PHONE NUME 913-335-1	
BUSINESS/ORGANIZATION N NATIONAL HOCKEY		ASSOCIATION	TITLE: SPECIAL	COUNSEL
ADDRESS: 10 BAY STREET				
CITY: TORONTO ONTARIO	O, CANADA		STATE:	ZIP:
EMAIL:		ATTENDANCE:	SUBMIT [2/22/20	DATE: 122 12:00 AM
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TESTIFYING:	☑ IN SUPPORT OF	☐ IN OPPOSITION TO	☐FOR INFORM	ATIONAL PURPOSES
		WITNESS NAME		
BUSINESS/ORG	ANIZATION:			
WITNESS NAME: TODD GEORGE			PHONE NUME 314278-9	
BUSINESS/ORGANIZATIO PENN NATIONAL (EXECUTIVO PERATION	/E VICE PRESIDENT- ONS
ADDRESS: 825 COMMERCE D	RIVE			
CITY: WYOMISSING			STATE: PA	ZIP: 19609
EMAIL:		ATTENDANCE:	SUBMIT DATE: 2/22/2022 12:00 AM	
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		WITNESS NAME		
REGISTERED LO	DBBYIST:			
WITNESS NAME: W. SCOTT SWAIN			PHONE NUME 573-230-8	
REPRESENTING: IDEA GROWTH			TITLE:	
ADDRESS: 104 CLAY STREET	-			
CITY: JEFFERSON CITY			STATE: MO	ZIP: 65101
EMAIL:		ATTENDANCE:	SUBMIT 0 2/22/20	DATE: 122 12:00 AM
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TESTIFYING:	☑ IN SUPPORT OF	☐ IN OPPOSITION TO	☐FOR INFORM	ATIONAL PURPOSES
		WITNESS NAME		
BUSINESS/ORG	ANIZATION:			
WITNESS NAME: WILLIAM DEWITT,	, III		PHONE NUME 314-345-9	
BUSINESS/ORGANIZATION ST. LOUIS CARDIN			TITLE: PRESIDEI	NT
ADDRESS: 700 CLARK STREET				
CITY: ST. LOUIS			STATE: MO	ZIP: 63102
EMAIL:		ATTENDANCE:	SUBMIT 0 2/22/20	DATE: 122 12:00 AM
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TESTIFYING:	☐ IN SUPPORT OF	☑ IN OPPOSITION TO	☐FOR INFO	RMATIC	NAL PURPOSES
		WITNESS NAME			
INDIVIDUAL:	NDIVIDUAL:				
WITNESS NAME: ARNIE C. AC DIEN	WITNESS NAME: ARNIE C. AC DIENOFF-STATE PUBLIC ADVOCATE PHONE NUMBER:				
BUSINESS/ORGANIZATION NAME: TITLE:					
ADDRESS:					
CITY:			STATE:		ZIP:
EMAIL: arniedienoff@yah	oo.com	ATTENDANCE: Written		MIT DATE: 2/2022 1	1:34 PM
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I Do NOT Trust This Legislation Nor The Bill's Sponsor!



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		WITNESS NAME		
REGISTERED LO	OBBYIST:			
WITNESS NAME: BOB PRIDDY			PHONE NUME 573-635-8	
REPRESENTING: NATIONAL STEAM	MBOAT MUSEUM		TITLE:	
ADDRESS: 1744 ENGELWOOD DRIVE				
CITY: JEFFERSON CITY			STATE: MO	ZIP: 65101
EMAIL:		ATTENDANCE:	SUBMIT DATE: 2/22/2022 12:00 AM	
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TESTIFYING:	N SUPPORT OF	✓ IN OPPOSITION TO		ATIONAL PURPOSES
		WITNESS NAME		
REGISTERED LOBB	YIST:			
WITNESS NAME: CHARLES ARNOLD			PHONE NUME 314-971-10	
REPRESENTING: J & J VENTURES OF MI	SSOURI, LLC		TITLE:	
ADDRESS: PO BOX 161				
CITY: WRIGHT CITY			STATE: MO	ZIP: 63390
EMAIL:		ATTENDANCE:	SUBMIT DATE: 2/22/2022 12:00 AM	
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WITNESS NAME				
REGISTERED LO	OBBYIST:			
WITNESS NAME: KYNA IMAN			PHONE NUME 314-651-1	
REPRESENTING: TITLE: MISSOURI COALITION FOR VIDEO LOTTERY				
ADDRESS: PO BOX 1483				
CITY: JEFFERSON CITY			STATE: MO	ZIP: 65102
EMAIL:		ATTENDANCE:	SUBMIT DATE: 2/22/2022 12:00 AM	
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		WITNESS NAME			
BUSINESS/ORG	ANIZATION:				
WITNESS NAME: RYAN SOULTZ			PHONE NUME 317-679-5		
BUSINESS/ORGANIZATION NAME: BOYD GAMING CORPORATION-AMERISTAR CASINOS				TITLE: VICE PRESIDENT OF GOVERNMENTAL AFFAIRS	
ADDRESS: 5650 E. PLEASANT RUN PARKWAY, N. DRIVE					
CITY: INDIANAPOLIS			STATE: MN	ZIP: 46219	
EMAIL:		ATTENDANCE:	SUBMIT DATE: 2/22/2022 12:00 AM		
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MISSOURI HOUSE OF REPRESENTATIVES

WITNESS APPEARANCE FORM

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TESTIFYING: □IN SUPPORT OF □IN OPPOSITION TO □FOR INFORMATIONAL PURPOSITION TO □FOR INFORMATION TO □FOR				
WITNESS NAME				
BUSINESS/ORGANIZATION:				
WITNESS NAME: PHONE NUMBER: 202-547-9204				
BUSINESS/ORGANIZATION NAME: NATIONAL COUNCIL ON PROBLEM GAMBLING TITLE:				
ADDRESS: 730 11TH ST NW #601				
CITY: WASHINGTON DC		STATE: DC	ZIP: 20001	
EMAIL: brianne@consultbds.com	ATTENDANCE: Written	SUBMIT 2/18/2	DATE: 022 4:12 PM	

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Written Statement of Keith WhyteExecutive DirectorNational Council on Problem Gambling Special Committee on Public PolicyFebruary 22, 2022Dear Chairman Cupps and Members of the Committee:I write on behalf of the National Council on Problem Gambling (NCPG), the sole national advocate for problem gamblers and their loved ones, to express concern with HB 2556, which would legalize sports betting in the state of Missouri. NCPG's mission is to lead state and national stakeholders in the development of comprehensive policy and programs for all those affected by problem gambling. Our vision is to improve health and wellness by reducing the personal, social, and economic costs of problem gambling. NCPG is neither for nor against legalized gambling. There is an estimated 92,000 (2.2% of the adult population) Missourians currently struggling with a gambling problem. In addition, according to the 2016 Survey of Problem Gambling Services in the United States, Missouri ranked 33rd out of 50 U.S. states in 2016 in terms of per capita public funds dedicated to problem gambling services. The average per capita allocation of public funds for problem gambling services in the 40 states reporting publicly funded services was 37 cents; Missouri's per capita public investment was 4 cents. This funding comes from a formula where one cent from every casino patron's entrance fee is designated for problem gambling treatment. As HB 2556 currently stands, only \$250,000 a year is designated to problem gambling programs. NCPG recommends states dedicate a percentage of gross tax revenue from legalized sports gambling to preventing and treating problem gambling, and Missouri should do the same. This funding is essential given that the state's previous funding mechanism, paired with the \$250,000 designated in the bill, will be woefully inadequate because a large proportion of gambling will be conducted on mobile devices, without one ever setting foot inside a gaming establishment. NCPG has long believed that everyone who profits from sports betting bears responsibility for gambling problems. Dedicating a portion of profits from gambling to mitigate gambling harm is an ethical imperative and an economic necessity. Many states that have legalized sports gambling have devoted a portion of tax revenue to problem gambling. For instance, Tennessee designates 5% of tax revenue from sports gambling to problem gambling services; while Virginia designates 2.5% of tax revenue from sports gambling to problem gambling services. NCPG recommends that Missouri devote at least 2.5% of gross tax revenue from legalized sports gambling to problem gambling research, prevention, treatment, and recovery services. The \$250,000 designated by HB 2556 is for the Missouri Gaming Commission. Instead, NCPG recommends that problem gambling funding be shared by the Commission and Executive health agency which runs and studies other addiction services. Since the Supreme Court struck down the Professional and Amateur Sports Protection Act in 2018 and states across the country have legalized sports gambling, problem gambling indicators among players have been on the rise. NCPG's forthcoming National Surveys on Gambling Attitudes and Gambling Experience (NGAGE) revealed troubling trends between 2018 to

2021. For instance, the percentage of gamblers who answer "many times" when asked if they relied on others to pay their debts in the last year tripled between 2018 and 2021 (2% to 6%), and those answering "many times" when asked if they had lied to hide their gambling in the last year doubled in the same time period (3% to 6%). The 2021 NGAGE survey also found that 15% of gamblers between the ages of 18 and 44 answered "many times" when asked if they lied to hide their gambling, and 10% of that age group answered "many times" when asked if they relied on others to pay their debts. The NGAGE survey also found that sports bettors tend to be of a younger and more impressionable demographic than other bettors and show more likelihood of engaging in problematic play than the average bettor. With these numbers in mind, in addition to increasing funding to problem gambling research, prevention, and treatment, NCPG recommends Missouri include the following responsible gambling provisions in HB 2556. First, HB 2556 should require all gambling operators to have responsible gambling programs. Operators should have a written plan with measurable objectives and an annual report that reviews their progress. This responsible gambling audit should be given to both the regulator and be available for public review. As part of these programs, operators should be required to train all staff, with additional training for employees that have regular contact with players, in responsible gambling at their hiring and regularly throughout their employment. In addition, operators should be required to have clear policies in place for assessing and handling situations where a player indicates they are in distress or experiencing problems. There should also be a procedure in place to address third party (e.g., spouse, relative) concerns about players gambling behavior. Second, NCPG recommends HB 2556 require operators to provide a variety of information to players to assist them in their decision making. This includes practical tips on how to keep gambling within safe limits, common myths associated with specific types of sports betting, information on how individual games work, how to use key responsible gambling tools, the risks associated with gambling, and signs of a potential gambling problem. In addition, operators should be required to provide players information on their play. Players should have easily accessible and periodic updates regarding their gambling history including time and money spent, games played, net wins/losses, as well as session information. Players should have access to their account details including all deposit and withdrawal amounts. Missouri should also require operators to provide players the ability to set limits on the amount of time and money they spend gambling. As part of its sports betting legalization, Connecticut implemented comprehensive regulations regarding patron protection information requirements that include the tips mentioned above and requires those protections to be made available in real time to the player in easy and obvious formats by the operators. NCPG recommends HB 2556 require similar protections in the state of Missouri. Third, although HB 2556 does ban gambling advertising that is deemed false or misleading, this provision should be expanded. Operators should not be permitted to advertise to audiences that are ordinarily expected to be under the legal age to gamble. HB 2556 should ensure all gambling advertisements include a responsible gambling message and a gambling addiction helpline number, preferably the national helpline number. As drafted, HB 2556 would allow operators to choose between three different helpline numbers. Different numbers cause confusion among players and can hinder a player's ability to get help. NCPG believes it is a better practice is to require operators to use the National Problem Gambling Helpline number. In addition, the legislation should ensure advertisements are not misleading or misrepresent the odds of winning. Operators should also not be permitted to advertise on webpages dedicated to problem gambling. Finally, NCPG commends the legislature for ensuring HB 2556 continues the state's successful self-exclusion program and expand it to cover mobile sports gambling. Beginning in 1996, the Missouri Gaming Commission has administered programs to allow people to voluntarily ban themselves from all casinos in the state. In 2013, the Missouri Lottery was one of the first lotteries to offer a self-exclusion program. Thousands of Missourians have utilized these programs to assist them in their recovery from problem gambling. As part of the expanded self-exclusion program, Missouri law should bar operators from sending any promotional materials to self-excluded players and ensure those players receive information from the state on how to receive help for gambling problems. In addition, players should be required to apply to be reinstated on their own initiative at the conclusion of their self-exclusion period, and not be incentivized or subject to triggers in communications from operators. Best practices for a self-exclusion program also require a reinstatement review with a trained mental health professional, ensuring customers are empowered with tools and information about how to resume gambling in a healthy and protected way. As with all forms of gambling, we know that there will be a significant portion of the population that will experience negative consequences as a result of legalized sports gambling. NCPG believes that if these recommendations are implemented, Missouri can take a substantial step in creating a safe and sustainable sports gambling environment for its residents. If you have any questions about the recommendations, or want additional details or recommendations, please do not hesitate to contact us. I would be happy to answer any and all questions that you may have. Thank you for the opportunity to submit our testimony to the record. See

https://www.cga.ct.gov/2021/rrdata/pr/2021REGE2021-002-RC.PDF at page 64-65.



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WITNESS NAME					
INDIVIDUAL:					
WITNESS NAME: SUE SCHNEIDER			PHONE N	UMBER:	
BUSINESS/ORGANIZATION NAME: TIT			TITLE:		
ADDRESS:					
CITY:			STATE:		ZIP:
EMAIL: sue@egamingbro	kerage.com	ATTENDANCE: In-Person		SUBMIT DATE: 2/22/2022 7:12 AM	
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