

HB 528 -- Medical Records Requests

Sponsor: Jones (117)

Currently, a health care provider must provide a copy of a patient's medical record within a reasonable time of the receipt of a written request. This bill requires the medical records to be provided within 15 business days and requires the provider to give good cause for not complying within the 15-business-day requirement in order to fulfill the request within a reasonable time based on the circumstances but not to exceed 90 days. Any provider failing to provide the requested medical records within the required time period or failing to notify the patient for a delay in providing the records forfeits the provider's ability to charge a fee to copy the records. Any provider who is more than 30 days delinquent in providing the requested records within the established time periods will be liable to the patient for three times the allowable copying fee.

Upon the written request of a patient, a provider must furnish a statement of medical expenses incurred for services provided to the patient within 15 business days of the request. Failing to provide the statement of expenses within the required time period will result in the provider being liable to the patient in an amount of three times the allowable fee for copying medical records.