

FIRST REGULAR SESSION

# HOUSE BILL NO. 821

## 96TH GENERAL ASSEMBLY

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INTRODUCED BY REPRESENTATIVES BERNSKOETTER (Sponsor),  
SATER AND DENISON (Co-sponsors).

1948L.011

D. ADAM CRUMBLISS, Chief Clerk

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### AN ACT

To amend chapters 338 and 376, RSMo, by adding thereto six new sections relating to pharmacy services, with penalty provisions.

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*Be it enacted by the General Assembly of the state of Missouri, as follows:*

Section A. Chapters 338 and 376, RSMo, are amended by adding thereto six new sections, to be known as sections 338.098, 376.388, 376.1460, 376.1462, 376.1464, and 376.1466, to read as follows:

**338.098. 1. All prescription drug orders communicated by way of electronic transmission shall:**

(1) Allow for the physician to review the patient's current medication list and medication history information as well as view all the medications available to the physician for the patient's condition;

(2) Have the ability to electronically adjudicate prior authorization and step therapy protocols. An electronic prior authorization process for allowing approval of an exception to the plan formulary or other restriction shall be available, so long as adjudication occurs within forty-eight hours from the time the prescription drug order is received; and

(3) Minimize interference between physician and patient through a neutral and open platform, except that information about the availability of a generic drug may be communicated. A generic drug is identical or bioequivalent to a brand name drug in dosage form, safety, strength, route of administration, quality, performance characteristics and intended use.

EXPLANATION — Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and is intended to be omitted from the law. Matter in **bold-face** type in the above bill is proposed language.

16           **2. Nothing in this section shall preclude the use of paper prescriptions.**

17           **3. The board of pharmacy shall promulgate rules regarding such an electronic prior**  
18 **authorization process and to implement the provisions of this section. Any rule or portion**  
19 **of a rule, as that term is defined in section 536.010 that is created under the authority**  
20 **delegated in this section shall become effective only if it complies with and is subject to all**  
21 **of the provisions of chapter 536, and, if applicable, section 536.028. This section and**  
22 **chapter 536 are nonseverable and if any of the powers vested with the general assembly**  
23 **pursuant to chapter 536, to review, to delay the effective date, or to disapprove and annul**  
24 **a rule are subsequently held unconstitutional, then the grant of rulemaking authority and**  
25 **any rule proposed or adopted after August 28, 2011, shall be invalid and void.**

**376.388. 1. A pharmacy benefit manager shall not:**

2           **(1) Automatically enroll or passively enroll a pharmacy in a contract or modify an**  
3 **existing contract without affirmation from the pharmacy or pharmacist;**

4           **(2) Require that a pharmacy or pharmacist participate in one pharmacy benefit**  
5 **manager contract in order to participate in another contract; or**

6           **(3) Discriminate between in-network pharmacies or pharmacists on the basis of**  
7 **copayments or days of supply unless such pharmacy declines to fill such prescriptions at**  
8 **the price allowed to other in-network pharmacies for such prescription.**

9           **2. When an insured presents a prescription to a pharmacy in the pharmacy benefit**  
10 **manager's network, the pharmacy benefit manager shall not reassign such prescription to**  
11 **be filled by any other pharmacy. When the pharmacy benefit manager contacts the**  
12 **prescribing health care practitioner to affirm or modify the original prescription, the**  
13 **affirmed or modified prescription shall be filled at the in-network pharmacy of the**  
14 **patient's choice to which the insured presented the original prescription.**

**376.1460. 1. As used in sections 376.1460 to 376.1464, the following terms shall**  
2 **mean:**

3           **(1) "Health carrier", the same meaning as such term is defined in section 376.1350,**  
4 **except when such health care services are provided, delivered, arranged for, paid for, or**  
5 **reimbursed by the department of social services or the department of mental health;**

6           **(2) "Pharmacy benefit manager" or "PBM", a person or entity other than a**  
7 **pharmacy or pharmacist acting as an administrator in connection with pharmacy benefits;**

8           **(3) "Switch communication", a communication to a patient or the patient's**  
9 **physician from a health carrier or PBM that recommends a patient's medication be**  
10 **switched by the original prescribing practitioner to a different medication than the**  
11 **medication originally prescribed by the prescribing practitioner. A switch communication**  
12 **shall:**

13 (a) Clearly identify the originally prescribed medication and the medication to  
14 which it has been proposed that the patient should be switched;

15 (b) Explain any financial incentives that may be provided to, or have been offered  
16 to, the prescribing practitioner by the health carrier or PBM that could result in the switch  
17 to the different medication;

18 (c) Explain any clinical effects that the proposed medication may have on the  
19 patient which are different than those of the originally prescribed medication;

20 (d) Advise the patient of the right to discuss the proposed change in treatment  
21 before such a switch takes place, including a discussion with the patient's prescribing  
22 practitioner;

23 (e) Explain any cost sharing changes for which the patient is responsible; and

24 (f) Clearly identify the net change in cost to the health insurance payer, including  
25 employers, which will result from the use of the proposed medication in lieu of the  
26 originally prescribed medication.

27 2. Any time a patient's medication is recommended to be switched to a medication  
28 other than that originally prescribed by the prescribing practitioner, the following  
29 communication shall be sent:

30 (1) A switch communication to the patient and the patient's physician; and

31 (2) Information to the plan sponsor or health carrier using a PBM regarding the  
32 recommended medication and the cost, shown in currency form, of the originally  
33 prescribed medication. Such communication shall include notice of medication switches  
34 among plan participants, including any financial incentive the health carrier or PBM may  
35 be using to encourage or induce the switch. Information contained in the notification shall  
36 be in the aggregate and shall not contain any personally identifiable information.

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38 The provisions of this subsection shall not apply to any substitution made under subsection  
39 2 of section 338.056, unless such substitute results in a higher cost to the patient or health  
40 insurance payer.

41 3. All health carriers and pharmacy benefit managers shall submit the format and  
42 language for any switch communication that shall be sent to a patient under this section  
43 to the department of insurance, financial institutions and professional registration for  
44 approval. The department shall examine the format and language of the switch  
45 communication to ensure it meets the criteria for a switch communication as described in  
46 this section. The department shall have sixty days to review and issue a statement to the  
47 health carrier or PBM regarding compliance with this section. If the department finds

48 noncompliance with this section, the department shall cite specific reasons for such  
49 decision.

50 **4. The department shall also promulgate rules governing switch communications.**  
51 **Such rules shall include, but not be limited to, the following:**

52 **(1) Procedures for verifying the accuracy of any switch communications from**  
53 **health carriers and pharmacy benefit managers to ensure that such switch communications**  
54 **are truthful, accurate, and not misleading based on cost to the patient and plan sponsor,**  
55 **the product package labeling, medical compendia recognized by the MO HealthNet**  
56 **program for the drug utilization review program, and peer-reviewed medical literature;**  
57 **and**

58 **(2) Except for a substitution due to the Food and Drug Administration's**  
59 **withdrawal of a drug for prescription, a requirement that all switch communications bear**  
60 **a prominent notification on the first page clearly indicating the switch communication is**  
61 **not a product safety notice.**

62 **5. (1) A PBM owes a fiduciary duty to a covered entity and shall discharge that**  
63 **duty in accordance with the provisions of state and federal law.**

64 **(2) A PBM shall perform its duties with care, skill, prudence, and diligence and in**  
65 **accordance with the standards of conduct applicable to a fiduciary in an enterprise of like**  
66 **character and with like aims.**

67 **(3) A PBM shall notify the covered entity in writing of any activity, policy, or**  
68 **practice of the PBM that directly or indirectly presents any conflict of interest with the**  
69 **duties imposed by this section.**

70 **6. Any rule or portion of a rule, as that term is defined in section 536.010 that is**  
71 **created under the authority delegated in this section shall become effective only if it**  
72 **complies with and is subject to all of the provisions of chapter 536, and, if applicable,**  
73 **section 536.028. This section and chapter 536 are nonseverable and if any of the powers**  
74 **vested with the general assembly pursuant to chapter 536, to review, to delay the effective**  
75 **date, or to disapprove and annul a rule are subsequently held unconstitutional, then the**  
76 **grant of rulemaking authority and any rule proposed or adopted after August 28, 2011,**  
77 **shall be invalid and void.**

**376.1462. 1. Issuing or delivering or causing to be issued or delivered a switch**  
2 **communication that has not been approved and is not in compliance with the requirements**  
3 **of section 376.1460 is punishable by a fine not to exceed twenty-five thousand dollars.**

4 **2. Providing a misrepresentation or false statement in a switch communication**  
5 **under section 376.1460 is punishable by a fine not to exceed twenty-five thousand dollars.**

6           **3. Any other material violation of section 376.1460 is punishable by a fine not to**  
7 **exceed twenty-five thousand dollars.**

**376.1464. 1. When medications for the treatment of any medical condition are**  
2 **restricted for use by a health carrier or PBM by a step therapy or fail first protocol, a**  
3 **prescriber shall have access to a clear and convenient process to request an override for**  
4 **such restriction from the PBM or health carrier. An override of such restriction shall be**  
5 **expeditiously granted by the health carrier or PBM when the prescriber can demonstrate:**

6           **(1) Based on sound clinical evidence, that the preferred treatment required under**  
7 **the step therapy or fail first protocol has been ineffective in the treatment of the covered**  
8 **person's disease or medical condition; or**

9           **(2) Based on sound clinical evidence or medical and scientific evidence, that the**  
10 **preferred treatment required under the step therapy or fail first protocol:**

11           **(a) Is likely to be ineffective based on the known relevant physical or mental**  
12 **characteristics of the covered person and known characteristics of the drug regimen; or**

13           **(b) Will likely cause an adverse reaction or other harm to the covered person.**

14           **2. The duration of any step therapy or fail first protocol shall not be longer than**  
15 **a period of fourteen days when such treatment is deemed clinically ineffective by the**  
16 **prescribing physician. However, when the health carrier or PBM can show, through sound**  
17 **clinical evidence, the originally prescribed medication is likely to require more than two**  
18 **weeks to provide any relief or amelioration to the patient the step therapy or fail first**  
19 **protocol may be extended up to seven additional days.**

20           **3. Nothing in this section shall require the PBM or health carrier to grant an**  
21 **exception to the step therapy or fail first protocol if the prescriber fails to meet the**  
22 **requirements in subsection 1 of this section.**

23           **4. Nothing in this section shall be construed as requiring coverage for any condition**  
24 **which is specifically excluded by the insurance policy or contract and not otherwise**  
25 **covered by law.**

**376.1466. In order to expedite and provide a more efficient and cost effective**  
2 **process for the preauthorization and step therapy process, every pharmacy benefit**  
3 **manager and health carrier requiring preauthorization or step therapy for a specific**  
4 **medication shall provide a website with a list of the medications which require**  
5 **preauthorization and the process required to comply with the pharmacy benefit manager's**  
6 **or health carrier's policies.**