

House Concurrent Resolution No. 22

92ND GENERAL ASSEMBLY

1714L.011

1 **Whereas**, in order to continue to provide improved services to patients in this state,
2 improving patient information regarding elective surgical procedures and their risks and
3 complications is needed; and
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5 **Whereas**, the lack of information regarding surgery, surgical risks, and post
6 surgical complications contributes to patient dissatisfaction, over utilization of the health care
7 system, malpractice claims, and the rising cost of healthcare; and
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9 **Whereas**, the Department of Health and Senior Services, in conjunction with the
10 Department of Insurance and the University of Missouri-Kansas City Hospitals and Clinics, shall
11 establish the "Comprehensive Patient Education and Healthcare Cost Improvement Pilot
12 Program" which will develop and incorporate effective patient education programs into the
13 preoperative consultation and informed consent process; and
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15 **Whereas**, the Comprehensive Patient Education and Healthcare Cost Improvement
16 Pilot Program shall be implemented no later than six months after funding for the pilot program
17 is made available, and shall have a duration of three years; and
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19 **Whereas**, the Comprehensive Patient Education and Healthcare Cost Improvement
20 Pilot Program shall, prior to the patient consenting to elective surgery:

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22 (1) Use an educational system that visually explains to the patient in simple terms the
23 entire surgical procedure;

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25 (2) Fully discloses to the patient in simple terms all known complications and their

26 frequencies based on accepted medical literature;

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28 (3) Allows the patient access to the education outside the surgeon's office;

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30 (4) Fully documents the patient education process; and

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32 (5) Collects outcome data after surgery; and

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34 **Whereas**, the Department of Health and Senior Services shall monitor the pilot
35 program and report to the Director of the Department of Insurance and the General Assembly on
36 the effectiveness of such program by the second week of the regular session of the General
37 Assembly in the next session following completion of the Pilot Program; and

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39 **Whereas**, the report shall include an analysis of the advantages and disadvantages
40 of the patient education process, including but not limited to:

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42 (1) The effect of the Pilot Program on the reduction of medical malpractice claims;

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44 (2) Patient satisfaction concerning the education process;

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46 (3) Doctors' feedback concerning the Pilot Program;

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48 (4) Total number of surgical procedures performed;

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50 (5) A comparison of Medicaid dollars spent on relevant surgical procedures versus the
51 previous year and projected year; and

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53 (6) Suggestions for improving the educational system or its implementation, if any:

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55 **Now, therefore, be it resolved** that the members of the House of
56 Representatives of the Ninety-second General Assembly, First Regular Session, the Senate
57 concurring therein, hereby direct the Department of Health and Senior Services to create the
58 "Comprehensive Patient Education and Healthcare Cost Improvement Pilot Program"; and

59 **Be it further resolved** that this resolution be sent to the Governor for his
60 approval or rejection pursuant to the Missouri Constitution.