

## House Resolution No. 249

**Whereas**, the members of the Missouri House of Representatives occasionally pause in their diverse legislative endeavors in order to recognize those Show-Me State business and community leaders who have attained significant milestones in their lives and careers; and

**Whereas**, Mark R. Smith received the 2002 TIME Magazine Quality Dealer Award on January 26, 2002, at the National Automobile Dealers Association (NADA) convention in New Orleans, Louisiana; and

**Whereas**, sponsored by TIME magazine, NADA, and The Goodyear Tire & Rubber Company, the 2002 TIME Magazine Quality Dealer Award recognizes outstanding new car dealers for exceptional performance in their dealership coupled with distinguished community service; and

**Whereas**, selected by a panel of faculty members from the University of Michigan Graduate School of Business Administration, Mark Smith was one of only sixty-six dealers nominated for the thirty-third annual award from a pool of more than 19,400 dealers nationwide; and

**Whereas**, a native of Kansas City and a current resident of Leawood, Kansas, Mark Smith earned the coveted Ford President's Award for extraordinary customer service six times in the last eight years as well as the 1999 and 2000 Partners in Quality Award for superior customer service and sales volume; and

**Whereas**, Mark Smith is admirably involved in the Kansas City community through a variety of venues, including the Raytown Economic Development Council, Raytown High School Graduation Project, Pembroke Hill Drama Playbill, Raytown Business Advisory Group for the School District, and the Raytown High School football team, for which his dealership sponsors the pre-game meal:

**Now, therefore, be it resolved** that we, the members of the Missouri House of Representatives, Ninety-first General Assembly, join unanimously to applaud the selection of Mark Smith for the prestigious TIME Magazine Quality Dealer Award and to convey to him this legislative body's heartiest congratulations and best wishes for continued personal and business success for many more years to come; and

**Be it further resolved** that the Chief Clerk of the Missouri House of Representatives be instructed to prepare a properly inscribed copy of this resolution for Mark R. Smith, president of Dick Smith Ford, Incorporated, and recipient of the 2002 TIME Magazine Quality Dealer Award.

Offered by \_\_\_\_\_  
Representative Ralph Monaco  
District No. 49

\_\_\_\_\_  
Representative Carol Jean Mays  
District No. 50

I, Jim Kreider, Speaker of the House of Representatives, Ninety-first General Assembly, Second Regular Session, do certify that the above is a true and correct copy of House Resolution No. 249, adopted February 7, 2002.

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Jim Kreider, Speaker